

For the Month of
November 2007

Code Enforcement Activity Report

CITY OF HUNTINGTON BEACH



Overview of November Code Enforcement Activity

In November 2007, the division opened 208 new cases, conducted 475 inspections, and successfully resolved 215 cases.

Other achievements included:

- Received/returned over 3,100 phone calls
- Initiated 169 proactive cases
- Responded to 39 citizen requests for service/complaints
- Responded to 86% of all complaints in 1 day or less
- Inspected 88% of all complaints within 48 hours
- Averaged 2.18 days from initial call to first inspection
- Observed 237 violations and abated 217 violations

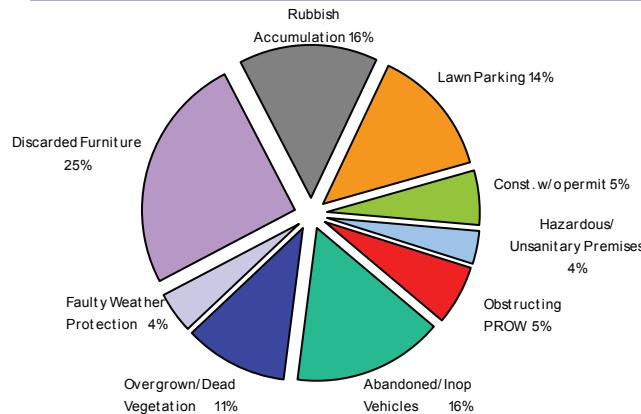
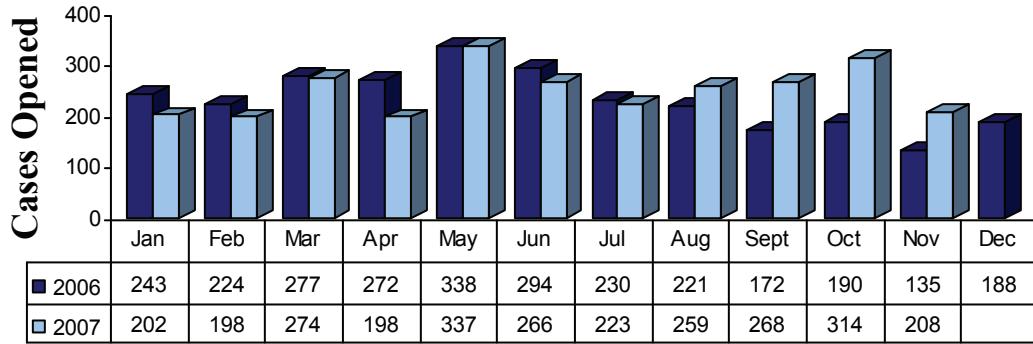
- Issued 60 notices of violation and 5 civil citations
- On average, gained compliance within 34.6 days of initial complaint
- Provided internal customer service via 26 cooperative actions

Through directed enforcement on temporary sign permits, staff has increased the number of permits by 114.5% for the period of July through November (118 in 2007 vs. 55 in 2006)

A City-wide survey of newsrack locations and conditions was initiated and a focused enforcement program for newsracks in the downtown area was implemented.

Staff also conducted a workshop on the City's Shopping Cart Containment and Retrieval Ordinance.

Twelve Month Code Enforcement Case History



Top Ten Violations by Type

- Discarded Furniture 25%
- Rubbish Accumulation 16%
- Abandoned/Inop Vehicles 16%
- Lawn Parking 14%
- Overgrown/Dead Vegetation 11%
- Construction w/o Permit 5%
- Obstructing Public Right of Way 5%
- Faulty Weather Protection 4%
- Hazardous/Unsanitary Premises 4%